



BUFFALO OUTDOOR CENTER RV CAMPGROUND ETIQUETTE POLICIES

FOR QUESTIONS OR IF OUR RV CAMPGROUND OR BATHHOUSE IS IN NEED OF SERVICE, PLEASE CALL THE BUFFALO OUTDOOR CENTER STORE/OFFICE AT 870-861-5514. WE ARE AVAILABLE 8 AM-6 PM, MARCH-OCTOBER AND 8 AM-5 PM, NOVEMBER-FEBRUARY.

QUIET HOURS: 10 PM - 7 AM

DRIVE SLOW: As you know, an RV campground is a busy place, with children playing, people walking pets, etc. It is imperative that you drive slow within the campground. Any fast or unruly driving will be determined as such under our sole discretion.

TRASH: Trash is picked up twice daily. Please place trash behind your RV for pick-up. Food scraps, cooking oil, etc. belong in your personal trash. Do not dispose of these items within the campground or on surrounding property.

ADULT BEVERAGES: Thank you for drinking responsibly within the campground. Please know that unacceptable, alcohol-induced behavior will not be tolerated and may result in the termination of your stay without refund.

DAY VISITORS: Visitors must register at our office and obtain a Day Visitor's Pass. Day visitors must adhere to all campground rules and leave the campground by 10 PM.

ADDITIONAL VEHICLES: Each site may have up to two vehicles in addition to your RV. Additional parking is available for day visitors by the bathhouse. PLEASE DO NOT PARK ON THE GRASS.

PETS: Up to three pets are welcome to stay with you at your RV campsite. Pets must be on a leash at all times when outside of your RV. Pet waste within the RV campground and on the walking trail must be immediately picked up. Pet waste bags are available near the bathhouse. Pet fences are not permitted at campsites nor within the campground. Do not leave a tethered dog unattended. Good pet behavior is required. A dog that barks excessively or exhibits aggressive behavior will be asked to leave the campground, along with the owner(s). A refund is not available with site dismissal. Rottweilers, pit bulls, dobermans, chows and wolf hybrids are not permitted. Service animals are an exception to this breed exclusion policy; however, leash and behavior rules apply.

EXOTIC PETS: Exotic animals will be determined under our sole discretion. An exotic pet MUST be pre-approved by us before it will be allowed into the campground. Please let us know when making your reservation if you plan to travel with a pet that is not a dog or cat.

Please Note: Pets are not allowed on National Park Service trails. However, pets are allowed on leashes in National Park Service campgrounds. If you are floating the Buffalo River, your pet may ride with you in the boat without wearing a leash. Pets are permitted on trails within the National Forest. Please ask our staff for directions to this area.

ITEMS AND ACTIVITIES NOT PERMITTED AT BOC RV SITES:

- **CLOTHESLINES:** Clotheslines or hanging laundry is not permitted at sites.
- **VEHICLE WASHING:** The washing of RVs or other vehicles is not permitted. This helps us preserve the pristine water of the Buffalo National River.
- **GENERATORS:** Use of a generator is not permitted. Please let us know if you are experiencing power issues.
- **SMOKING:** Smoking is permitted at your specific campsite. SMOKING IS NOT PERMITTED anywhere else within the campground, including the bathhouse/laundry. Cigarette butts should be properly extinguished and placed in your trash. DO NOT TOSS CIGARETTE BUTTS ONTO THE LAWN OR THE PRIVATE PROPERTY SURROUNDING THE CAMPGROUND.
- **FIREARMS AND FIREWORKS:** No discharging of firearms or firework activity is allowed within the RV campground or anywhere else on BOC property.
- **TENTS:** RV campground is for RVs only. Tent camping is available nearby within the National Park.
- **RECREATIONAL VEHICLES:** ATVs, dirt bikes, golf carts or other motorized recreational vehicles are not to be used within the RV park or anywhere on BOC property. ATVs being operated in and out of the RV Park to reach nearby ATV recreational areas will be permitted.
- **CAMPFIRES:** Log/wood campfires are NOT permitted at RV sites or anywhere within the RV campground. Portable liquid fuel campfires, such as one fueled by propane, are permitted.
- **RV PARKING AT CABINS/LODGES:** RVs are not permitted to drive to our cabins/lodges due to limited space, uneven terrain and tight turning quarters.

OTHER ITEMS TO NOTE:

EVACUATION PLAN: Should threatening weather arise, take cover immediately in the campground's bathhouse, preferably in a shower stall. Or, you are welcome to come to the BOC store in Ponca during business hours to take cover. BOC Store Hours: 8 AM - 6 PM, March - October and 8 AM - 5 PM, November - February.

POWER SURGES: Due to our rural location, it is not uncommon for Carroll Electric Cooperative to have momentary service interruptions. Therefore, we strongly recommend the use of a power surge protector when connecting your RV to the pedestal.

CELL PHONE AND CABLE SERVICE: Due to our campground's mountainous location, cell service at the campground is never guaranteed. Carriers such as AT&T and Verizon tend to offer stronger service in this region. Please note that a public telephone is NOT available within the campground. Cable service is also unavailable in the campground.

LOST & FOUND: We keep lost-and-found items at our office in Ponca for 30 days, post departure. We are happy to return items to you by USPS; a valid credit card number will be needed to pay for packaging and shipping charges.

GROCERIES/RV SUPPLIES: BOC's store/office offers many of the basic groceries, personal items and clothing that guests routinely need during a stay. We also carry commonly needed RV-related items such as DEF fuel additives and RV-friendly toilet paper. Also, there are grocery, retail and clothing stores in Harrison, located about 30 minutes north of Ponca. Nearby Jasper (about 14 miles from Ponca, via Hwy 74) also has a grocery store.

WIND ADVISORY: Our RV campground can be a breezy/windy location. PLEASE RETRACT OR SECURE YOUR AWNING BEFORE LEAVING YOUR SITE AS WELL AS AT BEDTIME.

DAMAGE CHARGES: BOC reserves the right to charge your credit card for stolen items or damages to the BOC property. If something is out of sorts when you check in, it is your responsibility to advise BOC staff promptly or, if checking in after office hours, notify us immediately the following morning. In turn, we will respond as promptly as possible to correct the issue.

EMERGENCY NUMBERS WHILE AT BOC:

- Call 911 or the Newton County Sheriff at 870-446-5124 for any life-threatening situation
- Hospital: North Arkansas Regional Medical Center 620 North Main, Harrison, AR 72601; 870-414-4000

THE OUTDOOR ENVIRONMENT:

BOC is located in a remote and richly scenic natural area, which is limited in services and population. Inherent risks are associated with outdoor living and activities, including, but not limited to, snakebite, insect bites, poisonous plant rashes, falling overhead objects (such as tree limbs and rocks) and bluffline edges from which you can fall. Some of these risks can cause permanent injury and even be fatal. **STAY AWAY FROM BLUFFLINE EDGES. DO NOT APPROACH OR FEED WILDLIFE.** Acquainting yourself with the visual characteristics and habitats of poisonous or harmful plants and creatures of the Ozark Mountains prior to arrival is a prudent safety measure. Also, deer, elk and other creatures frequently cross the roads - especially at night - so please be on the lookout when driving.

Our goal is to provide a high-quality RV camping experience within a peaceful scenic setting. You are key in helping us accomplish this goal. We reserve the right to terminate your stay (and without refund) should we feel your presence detracts from the enjoyment or safety of other guests.

Rates, terms, policies and other information contained in this document are subject to change without notice.